

## Appendix 1 – Residents' Survey results, detailed findings

### Survey results across all streams

The combined results for each of the different consultation streams – telephone survey, public consultation and Citizens Panel survey – are reported in full below.

The results appearing in the tables below are based on rated scores where more weight is given if a service area is selected as “High Priority” and a reduced weight for those selected as “Low Priority”. For a full explanation of this method of calculation, please see Appendix 4.

Q1. Participants were asked: *For each service, please indicate whether you consider it to be a high priority, a medium priority or a low priority.*

### Council Services

Service	Percentage
<b>Street Services</b>	
1. Emptying bins and running the recycling service	<b>96.49%</b>
2. Emptying bins for businesses (businesses are charged for this service)	81.05%
3. Sweeping the streets, litter picking, clearing up fly-tipping and emptying public litter and dog bins (The town or parish councils in Saffron Walden, Dunmow and Stansted are responsible for public litter bins in their areas)	<b>90.36%</b>
4. Providing the Highway Rangers service which carries out small jobs such as keeping road verges tidy through hedge cutting, mowing and strimming, repainting and repairing road signs	78.91%

## Council Spending – have your say! Residents' survey 2018

<b>Planning</b>	
1. Deciding planning applications and making sure new buildings and extensions are built according to approved plans and following building regulations	85.74%
2. Planning how the district will develop in the coming decades, including where new housing and businesses will be located	86.70%
3. Giving advice on work to listed buildings and work to protected trees	<b>69.73%</b> (joint 3 <sup>rd</sup> lowest priority)
<b>Housing</b>	
1. Providing council housing and providing sheltered housing for older people	82.63%
2. Advising people who are homeless or at risk of becoming homeless and in some circumstances, providing emergency accommodation	83.07%
3. Bringing privately-owned homes that have been empty for a long time back into use	78.18%
<b>Environmental Health</b>	
1. Dealing with noise complaints, air and water quality issues and other environmental health matters	82.63%
2. Inspecting restaurants, pubs and other businesses which sell food and Issuing various licences such as those needed for pubs, off-licenses, taxis, kennels and tattoo parlours and making sure people do not break the terms of those licences	78.21%
3. Collecting stray animals, microchipping dogs and cats and dealing with complaints from the public about pet and animal-related issues	<b>64.18%</b>

## Council Spending – have your say! Residents' survey 2018

<b>Finance and Business</b>	
1.Continuing to explore external commercial opportunities, such as the 50% purchase of Chesterford Research Park, to bring in extra income for the council	<b>66.45%</b>
2.Ensuring car parking fees are set at a fair level that also aim to support local business communities	79.72%
3.Promoting and supporting businesses in the area	75.40%
<b>Working in the Community</b>	
1. Giving grants to voluntary and community organisations	<b>69.73%</b> (joint 3 <sup>rd</sup> lowest priority)
2. Educating young people about the dangers of drugs and alcohol	82.94%
3. Working with the police and other organisations to keep Uttlesford safe	<b>91.93%</b>
4. Working with public health bodies on projects to keep people in the district healthy	75.92%
5. Supporting the volunteer committees who run day centres	76.89%

## Council Spending – have your say! Residents' survey 2018

### Council tax

*Q2 For next year (April 2019 to March 2020), do you think Uttlesford District Council should (consultees were then invited to select one option only)\**

Headline	Percentage
Increase the amount of council tax Uttlesford District Council charges	21.65%
Keep the amount of council tax the same	<b>62.42%</b>
Reduce the amount of council tax Uttlesford District Council charges	15.93%

\*Rating was not used in the calculation of these results as selection was based on a direct choice from three options.